



Clarence “Chuck” Parker



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PROFESSIONAL SUMMARY

My wish is obtain a challenging position as a Systems Engineer / Project Manager in the Low Voltage Field, utilizing my experience and education to exceed your corporate goals.

TECHNICAL SKILLS

I have 20+ years Low Voltage experience in various capacities with each company I worked for. Recent professional experience includes performing installations, troubleshooting, repair and technical support of Security Alarm, Surveillance and Access Control Systems (analog & IP). Additionally, I have experience with telephone systems (Mitel, Avaya, Nortel, Merlin and Toshiba), Institutional Communication Systems (Bogen & Valcom), internet systems (switches & routers), PC based systems and related equipment such as call accounting and voice mail systems. Troubleshooting and repair of telephone services such as POTS lines and long distance services. Provide telephone support and problem resolution. I have the ability to develop the knowledge, training and understanding of current and future systems and technologies. I possess the skills to effectively evaluate customer requirements and implement the appropriate systems and solutions. I have project management experience. I maintain accurate records of all assigned work and provide appropriate documentation of problem resolution. I own a Laptop and all tools necessary to perform duties.

PROFESSIONAL EXPERIENCE

Intercontinental Security Services – The Woodlands, TX Systems Technician

02/13 – 04/14

My duties consisted of installing, troubleshooting, repairing and providing technical support of IP & Analog Surveillance, Access Control and Security Alarm Systems. I provided sales support, proposal writing and project management. I also assisted in the maintenance of the company's network system and computers.

QCTV Corp. - Houston, TX Project Manager

02/12 – 01/13

My duties consisted of the successful planning, execution and closing of the company's projects. I assisted in the implementation of projects; defined the project(s) scope, goals, deliverables, tasks and resource requirements; coordinated project staff; tracked project timelines and project deliverables using MS Project; provided support to the project team; managed project changes and interventions to achieve project outputs. I installed, troubleshot, repaired and provided technical support of IP & Analog surveillance systems, institutional communication systems (Bogen & Valcom), access control systems, security alarm systems and Direct TV for business.

ADT Alarm Co. / TEK Systems - Houston, TX Residential Security Installer (Independent Contractor)

01/12 – 02/12

I installed security monitoring systems in residential homes and small businesses. My responsibilities included CCTV, wireless surveillance cameras, access control systems, card readers, and wireless keypads.

TLC Office Systems - Houston, TX
Telecom Technician (Independent Contractor)

08/11 – 01/12

I installed programmed, troubleshot, repaired and provided technical support of IP/PBX systems equipment (Toshiba CIX), I programmed and installed carrier services (CBeyond). I installed structured cabling.

Waller Independent School District - Waller, TX
IP Systems Technician

09/09 – 08/11

I installed, programmed, troubleshot, repaired and provided technical support of the District's IP/PBX systems equipment (Toshiba CIX), internet systems (cabling and jack repair), IP camera surveillance systems, institutional communication systems (Bogen & Valcom), electronic access locks, digital time clocks and local sound systems. I troubleshot and repaired problems with the districts POTS lines.

Endeavor Telecom - (Houston Metro Area) Marietta, GA
Field Engineer (Independent Contractor)

10/08 – 09/09

I am a certified Vonage telephone systems installer for individual residents and small businesses. I troubleshot and repaired DSL lines, T1's, ISDN lines, POTS lines, Wireless systems, IAD's , VPN's, VoIP systems, ATA's, IP enabled devices and other related services. I installed hardware and inside wiring/premise cabling.

STI – PhoneNet Inc. - Houston, TX
Field Technician (Independent Contractor)

03/08 – 04/09

I installed, troubleshot, repaired and provided technical support of telephone systems equipment (predominately Mitel), internet systems, video surveillance equipment, PC based systems and related equipment such as call accounting and voice mail systems. I troubleshot and repaired telephone (POTS) lines and long distance services. I provided telephone technical support and problem resolution to end users.

LICENSES, CERTIFICATIONS AND TRAINING

10/08 Vonage VoIP Certified Installer.

05/09 AT&T's Telecommunications Qualifications Test 1 (TQT1) AT&T Tier Two.

02/10 Bogen Multi-Com Certified Technician.

04/10 OnSSI's Ocularis DS (101) IP Surveillance System Certified.

07/10 Toshiba Phone Systems (Part 1: TCTS-Non IP Telephony) **Renewed 10/12.**

05/11 OnSSI's Ocularis 201 IP Surveillance System Certified.

02/12 State of Texas, Alarm Installers License, Expires 2015.

05/12 Intransa IP Server Certified Installer.

04/14 NUUO Inc. Main Console, Titan, Mini2 and Solo Certified Technical Advanced.

EDUCATION

DeVry University - Houston, TX

02/08

Bachelors of Science in Business Administration;

Concentration: Small Business Management and Entrepreneurship.